

REFUND REQUEST FORM

We are sad sorry to see you go!

Synctuition offers a 14-day money-back guarantee. Thank you for trying Synctuition, and if you feel like picking up where you left off, just let us know. We are always here to assist you and if you decide to continue your journey, please contact our customer service to reactivate your account.

Upon submission of this form to <u>issue@synctuition.com</u> you will receive a conformation from PayPal about the refund within 72 hours.

REFUND POLICY:

Synctuition Service Plans purchased online at synctuition.com offer a 14 day, 100% money back guarantee. You may receive a refund by contacting our Customer Service team at <u>issue@synctuition.com</u> within 14 days of your purchase. Please submit this form along with your refund request letter. After that 14-day window, we will not provide a refund. We do not prorate refunds or offer partial refunds. Each customer is entitled to one refund with a maximum limit of 3 Synctuition Levels refunded for each payment source (credit card, PayPal account etc).

If you reside in a Local Country which is part of the European Union and have purchased a Service Plan, you have the right to change your mind and receive a full refund within fourteen (14) days of purchase. All refunds are paid in full, except for the PayPal transfer fee and any currency conversion, wire transfer fee, or other charges relating to the payment (or any handling of the payment) thereof.

REFUND FORM

| Please fill | out this form | in order to | get a refund |
|-------------|---------------|-------------|--------------|
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| YOUR NAME: | |
|--|----------------------------|
| REGISTERED E-MAIL: | |
| PAYPAL TRANSACTION ID: | |
| | |
| DATE OF PURCHASE: | |
| DATE OF REFUND REQUEST: | |
| NOTE: Please provide your credit card info if your payment | t was made by credit card: |
| My credit card # is: | Expiration Date: |
| | Month Year |
| Reason for your refund request: | |
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